



# Golden Five Consulting Privacy Statement

**Last Updated: 02/25/2019**

Your privacy is very important to us. This privacy statement explains the personal data “Golden Five LLC” processes, how “Golden Five LLC” processes it, and for what purposes.

“Golden Five LLC” offers a wide range of products, including custom solutions, Microsoft cloud licenses, consulting and support services, and other solutions to help operate enterprises worldwide, software that students use at school, and services developers use to create and host what’s next. References to “Golden Five LLC” products in this statement include “Golden Five LLC” services, websites, apps, software, servers, and custom solutions.

Please read the product/Solutions-specific details in this privacy statement, which provide additional relevant information. This statement applies to the interactions “Golden Five LLC” has with you and the “Golden Five LLC” products and Solutions listed below, as well as other “Golden Five LLC” products and solutions that are displayed in this statement.

## Personal data we collect

“Golden Five LLC” collects data from you, through our interactions with you. You provide all of this data directly. The data we collect depends on the context of your interactions with “Golden Five LLC”.

## How we use personal data

“Golden Five LLC” uses the data we collect to provide you the following:

- Samples to improve our custom solution.
- Provide our products, which includes updating, securing, and troubleshooting, as well as providing support. It also includes sharing data, when it is required to provide the service or carry out the transactions you requested.
- Personalize our solutions and make recommendations.
- Advertise and market to you, which includes sending promotional communications, targeting advertising, and presenting you with relevant offers.

We also use the data to operate our business, which includes analyzing our performance, meeting our legal obligations, developing our workforce, and doing research.

## Reasons we share personal data

We share your personal data with your consent or to complete any transaction or provide any product you have requested or authorized. We also share data with “Golden Five LLC”-controlled affiliates and subsidiaries; with vendors working on our behalf; when required by law or to respond to legal process; to protect our customers; to protect lives; to maintain the security of our products; and to protect the rights and property of “Golden Five LLC” and its customers.

## Microsoft Collected Data

We are selling Microsoft cloud softwares and services which collects the data from end users computer. Please review Microsoft Privacy Statement for the same which comes under Microsoft responsibility area.

<https://privacy.microsoft.com/en-us/privacystatement>



## Security of personal data

"Golden Five LLC" is committed to protecting the security of your personal data. We use a variety of security technologies and procedures to help protect your personal data from unauthorized access, use, or disclosure. For example, we store the personal data you provide on computer systems that have limited access and are in controlled facilities. When we transmit highly confidential data (such as a credit card number or password) over the internet, we protect it through the use of encryption. We comply with applicable data protection laws, including applicable security breach notification laws. All our staff are required to complete Privacy and Security training, and understand Privacy and Security requirements, and agree to follow the rules and regulations.

## Changes to this privacy statement

We update this privacy statement when necessary to provide greater transparency or in response to:

- Feedback from customer, regulators, industry, or other stakeholders.
- Changes in our products.
- Changes in our data processing activities or policies.

When we post changes to this statement, we will revise the "last updated" date at the top of the statement and describe the changes on the Change history page. If there are material changes to the statement, such as a change to the purposes of processing of personal data that is not consistent with the purpose for which it was originally collected, we will notify you either by prominently posting a notice of such changes before they take effect or by directly sending you a notification. We encourage you to periodically review this privacy statement to learn how we are protecting your information.

## How to contact us

If you have a privacy concern, complaint, or question for our Chief Privacy Officer or EU Data Protection Officer, please contact us by emailing the following to [privacy@GoldenFive.net](mailto:privacy@GoldenFive.net):

Your Name:  
Your Email:  
Your Phone:  
Your hours:  
Product:  
Country:  
Detailed Description:

We will respond to questions or concerns within 30 days. You can also raise a concern or lodge a complaint with a data protection authority or other official with jurisdiction.

If you have a technical or support question, please email to [Support@GoldenFive.net](mailto:Support@GoldenFive.net) or call us at +1.323.489.8001 extension 1.